



# SUPPORT AT HOME FEES AND CHARGES

Effective 1 Nov 2025

## Service Fees - per hour (exclusive of GST)

	Weekday (8am-6pm)	Weekday (6pm-8am)	Saturday
Personal Care	\$135	\$172	\$189
Domestic Assistance	\$135	\$172	\$189
Social Support	\$135	\$172	\$189
Meal Preparation	\$135	\$172	\$198
Flexible Respite	\$135	\$172	\$189
Nursing	\$224	\$279	\$342
Gardening	\$153	n/a	n/a

## Service Fees - per 30 minutes (exclusive of GST)

	Weekday (8am-6pm)	Weekday (6pm-8am)	Saturday
Personal Care	\$88	\$112	\$123
Social Support	\$88	\$112	\$123
Meal Preparation	\$88	\$112	\$123
Flexible Respite	\$88	\$112	\$123
Nursing	\$146	\$181	\$222

## Important Information

**Cancellation Fees:** No charge if more than 24 hours notice, however, if less than 24 hours notice is given then a cancellation fee will be applied equivalent to the scheduled service.

**Travel Fees:** Where transport is part of the service, it is included in the Service Fee and not billed separately.

**Meal Preparation:** Domestic Assistance includes meal preparation.

**Tip Fees:** are not included in the gardening rate and will be charged directly to the Client.

**Third Party Services:** In the event you choose a third party to deliver a specific service, we will inform you of the cost to your package prior to service delivery.

**Home Care Agreement:** This price list is to be read in conjunction with your Home Care Agreement, budget and care plan. Prices can change, but we will always give you the required notice before any changes take effect.