



Community Care TASMANIA

(formerly Community Care NESB)
HACC & CHSP Newsletter
January 2017 Newsletter



Happy New Year everyone. We are all now back on deck after a much needed Christmas break to recharge our batteries for the new year.

As you will see in this newsletter, the last month of 2016 was busier than ever for CCT. We officially launched our new office on the 7 December, our strategic planning day was held on the 9 December, and on 12 December, and CCT was very much front and centre at the Home and Community Care (HACC) Forum hosted in Launceston by the Northern providers of HACC.

Wendy Mitchell, General Manager, Community Care TASMANIA



Official launch of CCT office—7 December 2016

On 7 December the new CCT office was officially launched by Senator Helen Polley and CCT chairman Fred Schoenmaker. 50+ people were on hand to witness the cutting first of the ribbon, and then of the cake to mark the occasion. In addition to a discussion on the future direction of aged care in general, and CCT in particular, special acknowledgment was made of our VIP's -all the staff and clients who have allowed their images and testimony to be used in CCT's new branding— and the unveiling of a tile collage created by participants of CCT's Creative Connections program. This work, now hanging in the boardroom, was awarded first prize at this year's Launceston Show.



CCT Chairman Fred Schoenmaker & Senator Helen Polley cutting the ribbon, and then the cake, 7 December 2016



CCT Support Workers Shelia Crerar & Jo Anglesey

CCT General Manager Wendy Mitchel & Fred Schoenmaker & Senator Helen Polley



Senior Case Manager Ina Bakker



SW Alicia Bramich, CCT staff Nadia Kelly & Rachele Pearce, & CCT Board Members, Jo Gorsuch & John Spiranovic

CCT Strategic Planning Day—9 December 2016



Susan Benedyka & CCT Board Member Jenny Baird with the 'Keep', 'Drop', & 'Start' ideas and suggestions collected from the morning session

On Friday 9 December CCT held a strategic planning day at the Door of Hope. This is an important undertaking to ensure that the direction of the organisation is well considered and implemented.

The morning session was attended by representatives of CCT staff, support workers and clients and CCT Board members. CCT board members and senior CCT staff then spent the afternoon shaping the ideas and feedback voiced in the morning session to produce the new strategic plan. We will let you know their findings when they are finalised.



CCT client Neleltje De Jong, GM Wendy Mitchell, & CCT Case Coordinator Sharon Latham



Under the expert guidance of consultant Susan Benedyka, participants considered the existing strengths of the organisation, and how it has, and will continue to respond to the changes introduced by the government's rejigging of the aged care sector. All in all, the day was a very positive and affirming exercise, the results of which will help establish clear pathways for CCT to follow into the future.

HACC Forum, hosted by Northern HACC providers 12 December 2016



L-R: Guest Speakers: David Murray, Nick Morgan, Mary Egan, Paul Levett & Wendy Mitchell



Family Based Care North West Support Worker Helen Jelbert & CCT Case Manager Karen Crisp

On 12 December a Home and Community Care (HACC) forum was held at the Punchbowl Christian Centre. The forum was an initiative undertaken by HACC providers in northern Tasmania to provide an opportunity to explain to members in the community what home care services options are available and how to access them. A panel of five speakers from key organisations spoke on their respective areas of expertise, they included Paul Levett, Director of Aged Care Services (on MyAged Care), David Murray from Financial Information Services (Centrelink), Nick Morgan from TasCarepoint (servicing under 65s), Mary Egan from BaptCare (on services for people with disabilities), and Wendy Mitchell from CCT (as spokesperson for northern providers of HACC services). The audience of 70+ attendees were invited to address questions to the panel and talk to representatives from 18 organisations that had display tables set up at the venue. Some of the attendees were interviewed and their experiences obtaining services. These were recorded, some videoed, and will be forwarded to the government.