



## *Fact Sheet Number 2*

### **Home Care packages – What you get and what you contribute**

#### **How much does the government contribute to a Home Care package?**

Level 1 total package - \$22.66 per day available for your care services.

Level 2 total package - \$41.22 per day available for your care services.

Level 3 total package - \$90.62 per day available for your care services.

Level 4 total package - \$137.77 per day available for your care services.

#### **Your contribution to your care package**

Government policy is that depending on your income you may be asked to make a contribution to this package. If you do not have capacity to pay, you can apply for financial hardship to have the fees waived or reduced.

This contribution can be up to 17.5% of the full aged pension. As at March 2017 this is a **maximum** of \$10.32 per day and is reviewed every six months. At Community Care TASMANIA your **Case Manager will negotiate the level of your contribution to your package to best suit your personal situation and circumstances.**

In addition, you may be subject to an income test by Centrelink, which may result in an increased personal contribution to your package. Community Care Tasmania does not set the Income Test Fee.

Importantly, your contribution does not change the total amount of your package. It just means the greater your capacity to pay, the less you will receive from the government.

**In summary- your contribution + the government subsidy = your total package.**

#### **Our service fee**

When you choose an organisation such as Community Care TASMANIA to be your home care provider, some of your total package funds will go towards the service fee.

Our fees are more than competitive and completely up front. There are no hidden costs to you, no surprise add-ons. Meeting your needs is our priority.

In providing the best quality care to you we have to achieve certain national standards in the areas of management, recruitment and training of staff, quality improvement, reporting to government and clients, coordinating and delivering services.

**These costs make up the service fee.**

**For further information drop into Community Care TASMANIA at 8 Broadland Drive Launceston or ring 6334 0990 or 1300 722 400. You can email us at [enquiries@cct.org.au](mailto:enquiries@cct.org.au) or visit [cct.org.au](http://cct.org.au) 09/07/19**