Fact Sheet

## HOME CARE PACKAGES



Home Care Packages are designed to provide individually planned and coordinated services to meet the daily care needs of older people who are living in their own home. You can choose who provides these services.

We hope you will choose Community Care TASMANIA to look after you while on your Home Care Package.

Support is available every day of the year with after-hours emergency access monitored by CCT staff and a designated coordinator assigned to each recipient.

## **Eligibility**

To be eligible for a home care package you must register at My Aged Care, myagedcare.gov.au or phone 1800 200 422. You will most likely be assessed first by the Regional Assessment Service.

You may then be assessed as only requiring entry level support around the home on a more casual or short term basis. In this case you will receive support under the Commonwealth Home Support Program, (CHSP).

If your needs are greater the Aged Care Assessment Team will determine which level of package suits you.

There are four levels:

Level 1- basic care needs:

Level 2 - low level care needs:

Level 3 - intermediate level care needs:

Level 4 - high level care needs.

We are happy to help with any navigating of the system you may need.

## **Program Details**

Our Case Managers will work closely with you to create a tailored care plan to meet your needs.

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We will provide you with a copy of your agreed home care program that can be altered at any time.

A home care agreement will be organised with you. You will also receive a client handbook that outlines how to get extra care, postpone or cancel a care service.

We can provide the following general services:

Post Hospital Care - Personal Care - Shopping - Meal Preparation - Domestic Assistance - Garden Maintenance - Transport - Carer Support and Respite.

We provide respite care, overnight care, palliative care or other emergency care at any time including weekends and public holidays.

Examples of our flexible care including appropriate purchases:

\*hospital style bed, \*circulation boosters, \*iPad and iPad training, \*Vitalcall alarm and monitoring, \*Webster packaging of medications, \*security doors, \*accommodation for a conference, \*fuel vouchers to conference, \*taxi fees. \*podiatry, physiotherapy and massage costs, \*mobility equipment, \*raised garden beds, \*pet care and much more.

Reimbursements of approved invoices can also be paid from your Home Care Package.

For further information drop into Community Care TASMANIA at 8 Broadland Drive, Launceston or call us on 1300 722 400