Fact Sheet

## HOME CARE PACKAGES

What you get & what you contribute



## How much does the government contribute to a Home Care Package?

Level 1 total package - \$24.46\* per day available for your care services

Level 2 total package - \$43.03\* per day available for your care services.

Level 3 total package - \$93.63\* per day available for your care services

Level 4 total package - \$141.94\* per day available for your care services

## Your contribution to your care package

Government policy dictates that depending on your income you may be asked to make a contribution to this package. If you do not have capacity to pay, you can apply for financial hardship to have the fees waived or reduced.

At Community Care TASMANIA, the daily home care fees can be flexible to best suit your personal situation and circumstances. The level of your contribution can be discussed with your Case Manager.

In addition, you may be subject to an income test which may result in an increased personal contribution to your package.

Importantly, your contribution does not change the total amount of your package. It just means the greater your capacity to pay, the less you will receive from the government.

In summary: your contribution + the government subsidy = your total package

## Our service fee

When you choose an organisation such as Community Care TASMANIA to be your home care provider, some of your total package funds will go towards the service fee.

Our fees are more than competitive and completely up front. There are no hidden costs to you, no surprise add-ons. Meeting your needs is our priority.

In providing the best quality care to you we must reach certain national standards in the areas of management, recruitment and training of staff, quality improvement, reporting to government and clients, coordinating and delivering services.

These costs make up the service fee.

Call us today to discuss your needs 1300 722 400

\*as at 1 September 2020